

RFI UI CONSULTANT, QUESTIONS and ANSWERS

Date: July 12, 2023

To: All Responders

From: Denise Schroder, Business Manager
Dept of Labor

RE: Addendum for Request for Information - RFI UI Consultant - to be opened August 1, 2023 at 10:00 a.m. Central Time

Questions and Answers

Following are the questions submitted and answers provided for the above mentioned Request for Information. The questions and answers are to be considered as part of the Request for Information. It is the Bidder's responsibility to check the State Purchasing Bureau website for all addenda or amendments.

Question Number	RFI Section Reference	RFI Page Number	Question	State Response
1.			If this RFI greenlights a solicitation, what is the estimated timeframe for procurement?	NDOL anticipates that an RFP would provide for completion of the requirements within 12 months of the contract award.
2.			Is there a vendor currently providing this service, or NDOL's current UI software solution? If so, how may I obtain copies of any contract documents?	No.
3.			What is the anticipated contract value for this service?	Undetermined.
4.			Does NDOL anticipate procuring off of this RFI?	No
5.			If NDOL is procuring off this RFI, does it preclude vendors from bidding on future work related to the modernization project?	See answer to question # 4.
6.			What would NDOL consider their desired outcomes from this project?	NDOL contemplates a timely delivered and comprehensive set of requirements that would guide any successful software vendor in building or implementing a UI benefits and tax and reemployment (Wagner-Peyser, WIOA, Trade, JSVG, etc.) system
7.			How does NDOL measure a successful RFP?	A successful RFP would accomplish the goals described in the answer to question 6.

8.			As NDOL has one of only a few fully integrated UI/RES systems in the country, can you please elaborate on how NDOL perceived its system is falling short of the “modernized” UI system NDOL is searching for?	NDOL is currently under a service contract with its vendor. State procurement processes require a periodic rebidding of the contract irrespective of NDOL’s satisfaction with the current software product.
9.			Can NDOL please expand on it’s definition of a ‘modernized’ UI system?	The RFI does not use the term “modernized UII system.” The question is outside the scope of the RFI. NDOL seeks requirements to be incorporated within an RFP for a non-mainframe dependent UI system.
10.			What is the State’s anticipated timeframe for the UI and RES modernization procurements?	The RFI is only for the purpose of establishing written requirements. There is no timeline for procurement.
11.			Will the State’s future UI and RES solutions be cloud-based?	The question is outside the scope of the RFI.
12.			Does the State already have a specific provider (e.g. AWS, Azure) identified for the future UI and RES solutions?	No.